



Hastings Veterans Home FY19 SWS Site Visit Report



Date: January 24, 2019

Location: Hastings Veterans Home

Dept. Rehab Committee Members: Wilson Spence, Darrel Redepenning, Bill Brockberg, Roy Bressler and Dan Tengwall. Dept. Service Officer, Jeremy Wolfsteller.

RE: The American Legion Dept. Rehabilitation Committee is tasked with staying engaged with agencies that aid Minnesota veterans. The committee does this by conducting System Worth Saving Site Visits throughout the year. These locations include Sioux Falls, Fargo, St. Cloud and Minneapolis VA Healthcare Systems, St. Paul and Fargo Regional Offices, Minneapolis, Hastings, Luverne, Fergus Falls and Silver Bay Veterans Homes. Additional Site Visits are conducted at VA CBOC's, Vets Centers, and Minnesota nonprofits that serve veterans when the budget allows.

Meeting Attendance: Chairman Bill Brockberg, Wilson Spence, Roy Bressler, Gary Mulholm and Jeremy Wolfsteller. Administrator.

Hastings Overview:

The Minnesota Veterans Home - Hastings, we are committed to providing a full continuum of high-quality care and service focusing on rehabilitation, reintegration into the community, and supportive care for optimal enrichment of our Residents' lives. Our care is enhanced by the natural beauty of our surroundings. We are located in Hastings - a tranquil, cozy community just minutes from the Twin Cities. Our beautiful 128-acre wooded campus includes nature trails, a biking path, an outdoor pavilion, a heated screened porch for year-round use, a horseshoe pit and much more. The campus has 179 domiciliary beds in private and semi-private rooms. Residents can benefit from the peace of living on a serene campus but may also choose to be active in a small, historic Minnesota town.

Established in 1978, the Home provides a wide variety of services for Veterans suffering from chemical dependency, mental health illnesses, dual disorders, and/or the debilitating effects of aging. Some of our special services include sobriety maintenance, vocational rehabilitation services, mental health services, and educational services.

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Meeting Minutes:

- A new Administrator hired. Michael Anderson comes with a background in the private nursing home sector. He brings great energy and is developing a new direction for the Domiciliary.
- Hastings has a maximum occupancy of 171 beds which 120 are occupied.
- 25 private rooms have been remodeled
- 1 female veteran currently, looking at ways to outreach to bring awareness that females can stay at the Home.
 - **New Direction for Hastings**
 - Define what we do as a program, site, department, team, and individual so we can hold ourselves accountable
 - Have metrics that show if we are doing a good job or not
 - If not, utilize the QAPI process to ensure improvement
 - New and current Veterans should know what the Program will do for them
 - New and Current Veterans should clearly know what is expected of them
 - One Program, Two Sites, Three Paths
 - We are One Program, Mainly administrative functions, Policies and procedures, QAPI and metrics, Business office
 - Three different categories of care, Each Path has different needs, We want to specialize in each area of care

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Meeting Minutes Cont.

- Fire Path Motto – *To help start a fire in someone and give them the tools to keep the flame burning*
- A structured program, preparing Veterans to live successfully in the community, Provide ongoing support after discharge
- Water Path Motto – *When tended to and at peace, water is a beautiful thing; when disrupted, water can be a destructive force*, A program providing appropriate care to all Veterans so they are able to meet their individualized progressive goals, Create a holistic approach to care for mental and chemical health needs in a substance-free environment
- Earth Path Motto – *Rooted in the earth, many amazing things grow and evolve; as we put down roots, we also grow and evolve*, Ensure all Veterans who choose to age in place get the most out of life while we work with them to set goals for the future
- The Committee looks forward to watching how this new mission is implemented over the next year.

Chairman: Bill Brockberg

Secretary: Jeremy Wolfsteller

Minnesota Veterans Home Facility Questionnaire

Executive Leadership

- **Facility name: Minnesota Veterans Home - Hastings**

- **Wait times:**
 - What are the average wait times for veterans to get into the Home? Depending on the admission process, one to three weeks.

 - What are the average wait times for spouses to get into the Home? Depending on the admission process, one to three weeks.

- **Staff Vacancies (by occupation):**
 - What is your total number of vacant positions and what are the positions?
 - 2 (LPN .8, General Maintenance Worker 1.0)

 - How long have the positions been vacant?
 - LPN-Nov 18, General Maintenance Worker-Oct '18

 - Reason for vacancies?
 - Resignations

 - Do you have a succession plan in place to address your current and future vacancies?
 - Yes we have a plan in place where as positions become vacant we look at each one individually and make decisions as to filling

➤ **Facility Demographics:**

- What type of care/services is unique to your Veterans Home? We provide a supportive environment where Veterans can live a meaningful life.
- What percentage of residence are SC 70% or greater? Four
- What is your authorized and operating bed capacity? Authorized for 200 and operating capacity of 177.

- How many admissions did you have the last fiscal year? Eleven

- Please provide a breakdown of your funding allocations for the past three fiscal years.

	FY 2016	FY 2017	FY2018
State Approp	\$3,606,000	\$4,539,000	\$4,524,000
Maintenance	\$1,577,000	\$1,558,000	\$1,476,000
Per Diem	\$2,220,000	\$2,244,000	\$2,386,000

- Of the number of enrolled veterans/spouses, please provide the number of:
 - Men - 120
 - Women - 1
 - Spouses

➤ **Patient Safety:**

- If available, please provide copies of your last annual Patient Safety Reports. Will discuss at the meeting.

➤ **Outreach Activities:**

- How many outreach events did your Veterans Home participate in during last fiscal year?
 - Hastings Healthy Aging Day (May)
 - Heartland Hospice (June)
 - Veteran Center (June)
 - RiverTown Day Parade (July)
 - State Fair (August)
 - Standown (August)
 - VA mental health Summit (August)
 - Dakota County CVSO (September)
 - St. Cloud Treatment Center Meeting with staff (September)
 - Minnesota Military Radio (September)
 - Marketing meeting with Laura Novitsky ARMHS Clinical Manager (October)

- How many outreach events is your Veterans Home to participate in this fiscal year? We are developing a new Events Committee to plan our outreach activities and in-house events.

➤ **Facility Upgrades:**

- What are new remodeling projects completed or wanting to develop?
Projects completed in the past 2 years

- New handrails B23stairwells
- Greenhouse replacement
- B23 portions of stairway flooring replaced
- Dining room flooring replaced B23
- Level 2 corridor flooring replaced B23
- ADA doors installed B24
- 12 overhead doors replaced B33 transportation
- Painting of out buildings
- Painting of Powerhouse
- Acoustical ceiling tile replacement levels 1 & 2 B23
- Acoustical ceiling tile replacement B20
- Whirlpool Spa replacement Level 3 B23
- Kitchen equipment replacement
- Kitchen door replacement
- Lighting upgrade to LED outdoor and much of indoor lighting

- Upgraded water softener control system
- All resident bathroom mirror replacement
- Clean Tuckpoint and sealant B24 brickwork
- New Kitchen Hood fire suppression system
- Asphalt repair and replacement facility wide

Projects in process

- EFIS wall replacements each end of B23 & B25
- Casework replacement B20
- B20 119 Rec room painting, and flooring replacement
- B20 resource room flooring replacement
- B23 Level 3 corridor flooring replacement
- Asphalt repairs slated for spring
- Modernization B25 HVAC, Elevator, Windows, Electrical lighting, flooring, painting, in construction design phase per funding.
- B25 Fire Sprinkler system installation (late winter)
- B34 renovation (early design stage)
- B28 Roof, exterior walls, slab, and window replacement (early design stage)
- B25 Front entry and casework (early design stage)

Projects to develop

- Greenhouse Heaters
- Replace whirlpool spa B23 2nd floor
- Replacement of Nurse call system
- B25A Screen house roof replacement
- Fire doors for B23 laundry rooms magnetic hold open
- Handrail system between B24 and B23
- Replacement of boiler burners and controls
- Sealant for exterior brick
- Epoxy flooring in various areas
- Repair of tunnel E
- Replacement of water lines, and plumbing B23

➤ **Medicare Certification:**

- Where is the Home currently with being certified? Not Applicable
- How does the process work to receive compensation?

