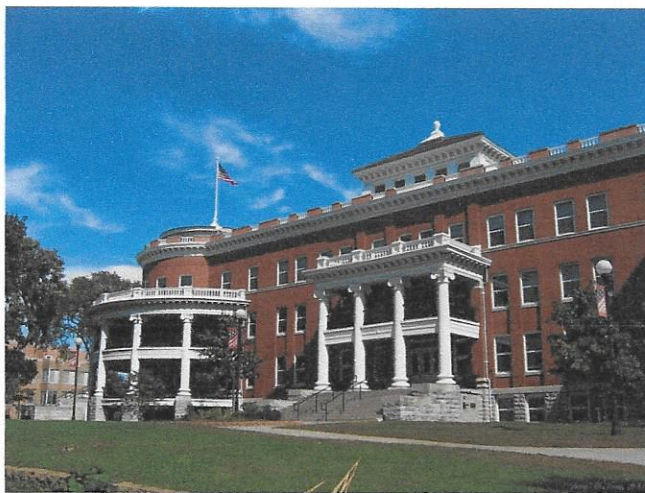




Minneapolis Veterans Home SWS Site Visit Report



Date: Jan 11, 2018

Location: Minneapolis Veterans Home

Dept. Rehab Committee Members: Wilson Spence, Darrel Redepenning, Bill Brockberg, Roy Bressler and Dan Tengwall. Dept. Service Officer, Jeremy Wolfsteller.

RE: The American Legion Dept. Rehabilitation Committee is tasked with staying engaged with agencies that aid Minnesota veterans. The committee does this by conducting System Worth Saving Site Visits throughout the year. These locations include Sioux Falls, Fargo, St. Cloud and Minneapolis VA Healthcare Systems, St. Paul and Fargo Regional Offices, Minneapolis, Hastings, Luverne, Fergus Falls and Silver Bay Veterans Homes. Additional Site Visits are conducted at VA CBOC's, Vets Centers, and Minnesota nonprofits that serve veterans when the budget allows.

Meeting Attendance: Chairman Wilson Spence, Bill Brockberg, Jeremy Wolfsteller. Administrator Thomas and Voluntary Service Coordinator.

MPLS Overview:

The Minnesota Veterans Home - Minneapolis is located on a peaceful, 53-acre wooded campus overlooking the Mississippi River near Minnehaha Falls. The campus contains 291 skilled nursing beds and 50 domiciliary beds in private and semiprivate rooms.

Our legacy began in the late 1800s when, what was then called the Old Soldiers Home, was built for indigent Veterans of the Civil War. Providing care for Veterans for the past 130 years, the shift in focus to making the health care needs of Veterans Homes a primary concern began in the 1960s.

The services are delivered by a dedicated staff of professionals who are passionate about providing the quality care our Veterans deserve - in a highly personalized manner. This care is enhanced by the natural beauty of the surroundings.

Services: Our Residents enjoy an assortment of services designed to meet their physical, social and spiritual needs.

Individualized Care Services

- Skilled Nursing Care with a specialty in Dementia Care
- Medical Services, with 24-hour Nursing Care
- Recreational Therapy
- Rehabilitation
- Chaplain and Spiritual Care Services
- Diet and Nutritional Services
- Pharmaceutical Services
- Assistance with VA Benefits
- Social Services

Specialized Services

- Barber and Beautician Services
- Work Therapy
- Domiciliary Care
- Transportation to Minneapolis VA Health Care
- Mental Health Services

Programs

- Resident council
- Family Council
- Spouse Support Group
- Community Connections
- Volunteer Services

Minneapolis Veterans Home 2018 System Worth Saving Site Visit

Meeting Minutes:

New Assistant Administrator Director-1year on the job. Was serving in the MN NG

Director of Nursing hired recently, Deputy Commissioner was the acting DON

Recently the Home had an 8-inch water main burst and had to shut water down for part of the day.

Taking possession of the new skilled nursing unit Friday-Jan 22, save the date cards went out for grand opening. March 27th. Moving patients will take approximately three days.

New building budget for staff etc. original 1.4 million now thinking 400,000.

Wait times currently 6 months, working on a more efficient process getting veterans in.

14 beds recently opened from those that have passed away. Over the last year the Home went from 80 to 49 WW2 veterans left in Home. Approximately around 80 Korean War vets and 140 Vietnam veterans.

Geographic location vets coming from metropolitan area

Vacancies: HST 14 residence private- MDVA home HST 1 per 6 veterans but turnover is a problem- retirement, transferring other agencies. Exit surveys to find out why HST positions are leaving. Leadership communication to lower level employees, managers must be on the floor working with staff. HST's are not passing medication. No TMA, more RN's than LPN's, but budget is ok to have RN's filling some LPN positions. St. Catherine's doing all their nursing training at the Home.

The Bridge to access the Home has been out of commission because of safety issues. Recently the bridge construction has been done and they're waiting on MNDOT for a final inspection. Opening of the bridge is projected for Spring of 2018. The bridge will close for a short period for painting.

MDVA claims reps are in building reviewing veteran's files for increases.

Minneapolis Vets Home has approx. 583 staff on campus around 300 FTE.

Adult Day facility: Simone is overseeing- average 18 per day with 35 max capacity. MDVA subsidizing adult day \$400,000 per year because periderm is not helping. Adult day underutilized. First 2 days are free.

Domiciliary: 50 bed unit around 40 filled. Andrew B. still overseeing MPLS. Dom.

Central Pharmacy: Med D enrollment billing, VHA, private health

Minneapolis Veterans Home 2018 System Worth Saving Site Visit

Meeting Minutes Cont.

Dental Clinic: Elder dental care- bids on construction for space- 200,000 raise for equipment. Clinics in MPLS and Silver Bay.

Smoking free for employees Sept. 1st 2017. Only 14 vets on campus that smoke. 36 smokers in all facilities combined. MPLS has a gazebo constructed for smokers. Aprons and monitors for skilled care residents, Doms residents can use gazebo during times allowed without devices. Veterans can only smoke in gazebo at specific times. 4 hours through-out the day to smoke. All Homes no new admissions that are smokers. Smoke free for at least 90 day.

Chairman: Wilson Spence

Secretary: Jeremy Wolfsteller



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Minnesota Veterans Home Facility Questionnaire

Executive Leadership

➤ **Facility name:** Minneapolis Veterans Home

➤ **Wait times:**

- What are the average wait times for veterans to get into the Home? 180 days
- What are the average wait times for spouses to get into the Home? 3 years

➤ **Staff Vacancies (by occupation):**

- What is your total number of vacant positions and what are the positions? 91
- How long have the positions been vacant? Management level up to 6 months, line staff 30-60 days
- Reason for vacancies? Retirements, transfer to other state agencies, terminations, quits
- Do you have a succession plan in place to address your current and future vacancies? Not a formal plan for line staff. Working on management level plan



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➤ **Facility Demographics:**

- What type of care/services is unique to your Veterans Home? In house Dental, Adult Day Care, Mental Health
- What percentage of residence are SC 70% or greater? 16%
- What is your authorized and operating bed capacity? 291 currently, will be at 300 after January 2018
- How many admissions did you have the last fiscal year? 117
- Please provide a breakdown of your funding allocations for the past three fiscal years.
- Of the number of enrolled veterans/spouses, please provide the number of:
 - Men 258
 - Women 1
 - Spouses 25

➤ **Patient Safety:**

- If available, please provide copies of your last annual Patient Safety Reports.

➤ **Outreach Activities:**

- How many outreach events did your Veterans Home participate in during last fiscal year? 20



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- How many outreach events is your Veterans Home to participate in this fiscal year? 20

➤ **Facility Upgrades:**

- What are new remodeling projects completed or wanting to develop?
Replace carpeting in Hallways of bldg. 19, New bldg. opening January 2018, re-carpet Community room in bldg. 19, 2018

➤ **Medicare Certification:**

- Where is the Home currently with being certified? 291 (200 CMS currently additions 91 +9 after April of 2018)
- How does the process work to receive compensation? Invoices generated based on contract with Medicare and Rug rates established for various levels of services identified through the MDS process. Billed within 30 days after services rendered.

Comments: